

Privacy Policy

What this website and the Tempestronics Messaging service collect, why, who sees it, how long it is kept, and your rights.

Effective 11 September 2026 · <https://tempestronics.com/legal/privacy/>

Who we are

This website, tempestronics.com, is run by Tempestronics, a sole proprietorship of Saifur Rahman Mohsin, based in Bengaluru, Karnataka, India. We are the data fiduciary for information collected through this site. For the Tempestronics Messaging service described below, we act as a data processor for the businesses that use it, and each of those businesses is the data fiduciary for its own customers.

Write to us at hello@tempestronics.com for anything in this policy.

What this policy covers

Two things. First, this website. Second, the Tempestronics Messaging service: a Meta app owned by us through which client businesses send WhatsApp messages to their own customers. The service section is written now so that the policy does not change when the service goes live.

What this website collects

Very little. The site has no forms, no analytics, no advertising tags and no embedded third-party content, and its fonts are served from our own domain.

WHEN	WHAT	WHY	BASIS
You switch the theme	A single value, light or dark, in your browser's local storage	Remember your choice on your next visit	Your choice; never sent to us

WHEN	WHAT	WHY	BASIS
You email us	Whatever you write, and your email address	Answer you and, if it leads to work, run the engagement	Consent, then contract
Any page loads	Server logs held by our hosting provider: IP address, browser type, page requested, time	Serve the site and keep it secure	Legitimate use by the host

What we do not collect

- No payment details. We never take card or bank details through this site.
- No identity documents.
- No cookies, analytics or advertising identifiers.
- No location data.

The Tempestronics Messaging service

Businesses that use our service connect their own WhatsApp Business Account to our Meta app. When one of their customers opts in on the business's website, our software sends that customer WhatsApp messages on the business's behalf: confirmations, reminders and, only with a separate opt-in, promotions.

In this service the business is responsible for its customer relationship and for collecting valid opt-ins. We operate the software. Meta provides the WhatsApp platform and receives every message we send. The data involved:

WHAT	WHERE IT COMES FROM	WHY
Your phone number	The form you filled on the business's website	Deliver the message
Your name and the details of what you signed up for, such as an event, date, venue and party size	The same form and the business's records	Fill in the message
Your opt-in choices, when you made them, and the wording you agreed to	The form's checkboxes	Prove consent, and keep transactional and promotional consent separate

WHAT	WHERE IT COMES FROM	WHY
Your opt-out, if you reply STOP or tap Stop messages	Your reply	Make sure you are never messaged again by mistake
A log of each message: template used, Meta's message id, delivery status, any error, and the time	Our software and Meta's delivery reports	Track delivery and fix problems

This information is stored in the business's own systems, not on this website. We keep no copy of your message content beyond what is needed to detect an opt-out. Nothing about you is used for advertising or sold to anyone.

How we use information

- To answer your enquiries and deliver work you engage us for.
- To send, on a business's behalf, the WhatsApp messages you opted in to, and to stop them when you ask.
- To keep the website and the messaging service running and secure.
- To meet legal obligations, such as keeping records of consent and of opt-outs.

Who we share it with

RECIPIENT	WHAT THEY RECEIVE	WHY
Netlify, Inc., our hosting provider	Server request logs	Serving this website
Meta Platforms (WhatsApp)	Recipient numbers, message content and delivery events for messages sent through the service	Delivering WhatsApp messages
The business you signed up with	Everything in the service table above; it is their data	They are the fiduciary for their own customers
Professional advisers, or authorities where the law requires	Only what the specific matter needs	Legal compliance and advice

We do not sell personal information, and we do not share it with advertisers.

Where information is stored

This website is served from Netlify's global network, so its request logs may be held outside India. WhatsApp messages pass through Meta's servers, which are outside India. Records for the messaging service live in each business's own hosting, which for our current clients is in India. Where information leaves India, it does so to providers bound by their own published privacy terms.

Cookies and browser storage

NAME	TYPE	PURPOSE	LIFETIME
theme	Local storage, first party	Remembers whether you chose the light or dark theme	Until you clear your browser storage

That is the whole table. The site sets no cookies.

Messages from us

From this website, the only messages you receive are replies to emails you sent us. WhatsApp messages come only through the messaging service, from a business you gave your number to, and only after you opted in on their website. Every such message carries a Stop messages button, and replying STOP to any of them ends all messages from that business through our service. Promotional messages need their own opt-in and stop separately.

How long we keep information

INFORMATION	KEPT FOR
Email correspondence	24 months after our last exchange, or longer where a contract or invoice requires it
Theme preference	Until you clear it
Hosting request logs	As set by Netlify's own retention
Messaging logs held for a business	24 months
Opt-out records	Indefinitely, so that a number that asked to stop is never messaged again

INFORMATION	KEPT FOR
Backups in a business's deployment	Up to 90 days

Security

The website is static and served over HTTPS. Messaging credentials are held outside any code repository, webhook traffic from Meta is checked against a signature before it is trusted, and access to each business's records is limited to the software that needs it. No system is perfectly secure, and if a breach affects you we will tell you and the authorities as the law requires.

Your rights

Under India's Digital Personal Data Protection Act 2023 you can ask us to:

- tell you what personal information we hold about you and how it is used;
- correct or complete it;
- erase it, subject to what we must keep by law;
- withdraw consent, which for messaging means simply replying STOP;
- nominate someone to exercise these rights for you if you are unable to.

Email hello@tempestronics.com. We respond within 30 days. Where the information belongs to a business using our messaging service, we will pass your request to that business and confirm to you when it is done. If you are not satisfied, you can complain to the Data Protection Board of India.

Age

This website and the messaging service are not directed at people under 18, and we do not knowingly collect their personal information. If you believe a child's information has reached us, tell us and we will delete it.

Grievance officer

Saifur Rahman Mohsin, Tempestronics, Bengaluru, Karnataka, India. hello@tempestronics.com.

Changes to this policy

When we change what we collect, we change this policy first and update the effective date at the top. Substantive changes to the messaging service are also passed to the businesses using it so they can

update their own policies.

This document was drafted from an audit of what the website and service actually collect, and from Indian law as of 11 September 2026. It is not legal advice. If you rely on it for your own business, have a local advocate review it.